



## **RSVP Voluntimes**

May 2023

### Message from your RSVP Team

Happy May RSVP Volunteers!

The weather is warming up and as everything begins to bloom all around us we feel a renewed spirit in the air. With this renewed spirit, our team is continuing to work to make improvements to the program.

Our team is working on implementing a new and improved new volunteer orientation. Meanwhile, RSVP will continue to hold orientations on the second Tuesday of every month. Our next volunteer orientation is on Tuesday, May 9th at 10:00 am at Barelas Senior Center.

If you are having trouble logging into your online profile, we welcome you to join us at our new volunteer orientations as we will be answering questions and providing assistance on how to enter your hours via the web assistant. If you are interested in attending the orientation, please contact our office to register.

Throughout the month of May, you will see our RSVP Advisory Council members in the senior and multigenerational centers conducting surveys regarding specific areas of service that our volunteers provide. If you have a chance, please stop by the survey table to complete one of our surveys. The information that is collected will provide us with valuable feedback on how RSVP is performing in the program's focus areas. This survey is anonymous, and the outcomes are reported to AmeriCorps Seniors via our end-of-the-year grant report.

The last thing we want to announce is the date of the 2023 Annual RSVP Volunteer Appreciation Breakfast! It will be held on Friday, August 4th, 2023. An official save the date will be mailed out soon with a formal invitation to follow.

Until we see you again, stay safe and be well.

Cristina & Isaiah

## ONE AmeriCorps ALBUQUE Seniors RQUE

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### **DSA Administration**



Anna Sanchez, Director

Chris Sanchez Deputy Director

Nikki Peone Associate Director

Natasha Montoya Community Volunteer Engagement Manager

### **RSVP Staff**



Cristina Romero-Baca RSVP Supervisor



Isaiah Valenzuela RSVP Office Assistant

### **RSVP Office**

714 Seventh Street SW Albuquerque, NM 87102 505-767-5225



### **Important Dates**

05/9: New volunteer orientation  $\theta$  web training - Barelas Senior Center

05/15 - DSA Advisory Council Meeting at Los Duranes Community Center

05/19: RSVP Advisory Council Meeting

05/29: RSVP Office closed due to Memorial Holiday

### Mileage Reimbursement

We've received a few questions regarding the mileage reimbursement policy. The mileage reimbursement policy is one round trip per day from your residence to your volunteer station returning home with a maximum of \$25.00 per month. To obtain a copy of this policy contact the RSVP office.

### **New Volunteer Orientation**

If you are new to the program or need a refresher on how to enter your hours into the Web Assistant, training sessions are held on the second Tuesday of each month at the Barelas Senior Center – RSVP office. To register contact the RSVP office at (505) 767-5225.

### **Volunteer Hours**

As of January 30, 2023, The Retired Senior Volunteer Program (RSVP) will no longer accept Volunteer Time Tracking Sheets or Paper Time Sheets. Volunteers are required to submit all volunteer hours via the RSVP Web Assistant.

It is the policy of the RSVP that every volunteer enters their volunteer hours utilizing the RSVP Web Assistant. We highly recommend submitting hours on a daily basis. Volunteers can access the Web Assistant by going to www.cabq.gov/rsvp. Hours must be entered within 14 days from the day you volunteer. After the 14th day volunteers will not be able to submit hours via the Web Assistant.



### **Volunteer Spotlight**



For our May RSVP Volunteer of the month, we shine the spotlight on Mr. Thomas Ware. Thomas has been an RSVP volunteer for almost sixteen years and has an accumulated 8,743.50 hours of service. Thomas volunteers his time at the Barelas Senior Center. Last November at the RSVP Volunteer Appreciation Breakfast, Thomas was awarded the RSVP Lifetime Achievement Award. Prior to serving in RSVP, Mr. Ware served our Country in the United States Army.

According to Julio Santisteban, Barelas Senior Center Manager, Thomas is always willing to help out. While the center's cook was on vacation, Thomas came at 6:00 am to walk the kitchen aid from her car to the center so that she would get into the building safely. It's because of his chivalrous act and continued service to the Barelas community that we recognize Mr. Ware.

Thank you for your service to our Country and for all you do for the Barelas Senior Center and RSVP!

## **May Birthdays**

5/2 – Joni Ritz	5/14 - Maria Ikenberry Annabelle Savedra	5/24 - Rosemary Wright
5/3 - George Aikins Harold Ortiz	5/15 - Mark Olsen	5/26 - Mella Garcia
5/4 - Dora Johnson	Amalia Saiz	5/28 - Marianne Billiot Deanna Mora
5/5 - Bill Weiland	5/16 - James Boswell Georgette Smith	5/29 - Marilyn Bowman
5/6 - Rodica Bendor	5/18 - Gloria Ortiz	5/30 - Bernice Vallez
Suzann Kisiel	5/19 - Judi Lafleur	5/31 - Robert Czaja
5/7 - Charles Braze	5/20 - Jabeen Vagh	MAY
5/13 - Margaret Gill Linda Lentz	5/24 - Christine Dahl	

# Station Spotlight

## Long-Term Care Ombudsman Program

#### What is an Ombudsman?

The Ombudsman Program is a division of New Mexico's Aging and Long-Term Services Department. Ombudsman is a Swedish word meaning "carrier of the message." Ombudsmen are people from all backgrounds and experiences who are motivated to improve quality of life for residents currently living in facilities and raise the standards for care for many in New Mexico.

## What is the role of an Ombudsman Volunteers?

The New Mexico Long-Term Care Ombudsman Program (LTCOP) advocate alongside and on behalf of residents for the recognition, respect, and enforcement of the civil and human rights of the residents of nursing homes and assisted living facilities, often providing a voice for individuals living in long term care (LTC) facilities who might otherwise go unheard. Ombudsmen volunteers ensure the voices of all residents are heard by providing friendly visits to develop trust and rapport with residents, promote the rights of residents and collaborate with others in resolving issues to the satisfaction of the residents. Ombudsmen volunteers set the tone for resolving differences and give a voice to the residents with concerns.

### Why become an Ombudsman Volunteer?

By volunteering you can improve the standard of long-term care and protect the quality of life for people in New Mexico. As many as 50% of residents in long-term care facilities do not have regular visitors. You can provide much needed connection and support thousands of New Mexicans living in long-term care facilities.

### Skills and qualifications needed:

- ·Good communication and listening skills.
- ·Ability to advocate in a professional and diplomatic manner.
- ·Compassionate.
- ·Positive attitude.
- ·Respect for confidentiality.
- ·Reliability and perseverance in problem resolution.
- ·Sensitivity to elders and individuals with disabilities.
- ·Willingness to provide written documentation.

#### **Time Commitment:**

- ·Choose your schedule, spending a minimum of three hours a week getting to know residents.
- ·Regularly scheduled ongoing inservice training.
- ·A one-year commitment is requested.



\*Volunteers must pass a background check, be at least 18 years of age or older, and be up to date on their COVID-19 vaccination.

Volunteer today and be a friendly face, a listening ear, and a voice for vulnerable adults who might otherwise go unheard. If you are interested in volunteering, please contact The Ombudsman Program at 1-866-451-2901

## **Volunteer Opportunities**

### Special Projects

#### **RSVP Office**

RSVP is looking for two volunteers to assist in making outreach phone calls to other volunteers. If you are interested, please call (505) 767-5225.

#### **DSA Kitchens**

The DSA Nutrition Division is looking for volunteers to assist in the center kitchens. If you are interested, please contact the RSVP office.

### Information & Assistance

DSA I8A is looking for volunteers to assist with providing senior resource materials at local outreach events. If you are interested, please contact the RSVP office at (505) 767-5225.

### Ombudsman Program

The State of New Mexico's Long-Term and Aging Department is looking for volunteers to serve in the Ombudsman Program. If you are interested, please contact the RSVP office.

### RSVP Volunteer Stations

Adelante Development Center AFME Foundation - AFMX Alameda Satellite Site Albuquerque Bio Park Education Albuquerque Little Theater Albuquerque Police Department Albuquerque Reads Alzheimers Association Anderson/Abruzzo International Balloon Museum Animal Welfare Department Aviation Department Barelas Senior Center Bear Canyon Senior Center Catholic Charities Cesar Chavez Comm. Ctr. **Dress for Success** DSA Advisory Council

Ed Romero Terrace Meal Site Embudo Towers Meal Site Encino Garden Meal Site Encino Terrace Meal Site Every Ability Plays Project Highland Senior Center Hospice De La Luz Indian Pueblo Cultural Center DSA Information & Assistance Joy Junction Keshet Dance Comapny/Center for the Arts La Amistad Mealsite Long-Term Care Ombudsman Los Duranes Senior Satellite Los Volcanes Fitness Center Los Volcanes Senior Center Lovelace Women's Hospital Manzano Mesa Multigenerational Center Manzano Mesa Sports and Fitness Maxwell Mus. of Anthropology Meals on Wheels Musical Theatre Southwest Nat. Hispanic Cultural Center New Mexico Kids Matter New Mexico Ramp Project New Mexico Veterans Memorial NM Museum of Nat. Hist. and

Science
NM Commission for the Blind
North Domingo Baca M.C.
North Domingo Baca Sports and
Fitness

North Valley Senior Center
Open Space Visitor Center
Outpost Performance Space
Palo Duro Senior Center
Palo Duro Sports & Fitness Center
Paradise Hills West Annex
Popejoy Hall
Presbyterian Hospital HealthPlex

Presbyterian Kaseman Presbyterian Northside ProMedica Hospice Read to Me Albuquerque Network Rio Bravo Satellite Site Roadrunner Food Bank Ronald McDonald House Charities Shalom House Mealsite Son Broadcasting Network South Valley Multi-Purpose Ctr. Mealsite Storehouse Taylor Ranch Community Center Tender Love Community Center Tijeras Senior Center Department of Senior Affairs Transit University Hospital VA Center for Development and Civic Enq Visit Albuquerque Western Sky Community Care

\*\*To sign up for RSVP volunteer opportunities call the RSVP office at 505-767-5225.

Westgate Community Center

Whispering Pines Satellite

Wings For LIFE International



## **Around the Senior Centers**





In other news we do want to inform you all of the departures of two of our AmeriCorps Seniors team members from our sister programs, Foster Grand Parents Supervisor Bianca Olona-Elwell and Senior Companion Supervisor Triston Lovato-Armstrong. We will miss them both dearly but know that they will excel in all future aspects of their lives. The RSVP team would like to say thank you for your service!





### FREE TECH COACHING!







Teeniors\* are tech-savvy teens and young adults who help seniors learn technology though one-on-one coaching. Whether you have questions about your phone, computer, or anything online, our goal is to empower you - to connect with your loved ones, engage with your community, and the world - through technology, while providing paid, meaningful jobs for youth in NM!

### JOIN US IN MAY 2023!

### **Group Coaching**

Bear Canyon Senior Center Fri. May 5th | 3:00-5:00pm (505) 767-5959

### **Open Tech Hours**

Los Volcanes Senior Center:

- Thurs. May 4th 3:00-5:00pm
- Thurs. May 18th 3:00-5:00pm

#### Palo Duro Senior Center:

- Tues 5/9 3:00-5:00pm
- Thurs. 5/25 3:00-5:00pm

### **RSVP Required**

Please contact your local senior center to RSVP.

\*Founded in Albuquerque in 2015, Teeniors® is an award-winning organization that has been featured in NPR, The New York Times, Costco Magazine, Millennial Magazine, Albuquerque Journal, KRQE News 13, KOAT 7 and KOB 4 among other media. We look forward to seeing you! Learn more at <a href="https://www.teeniors.com">www.teeniors.com</a> or connect with us on social media!

### **KUDOS CORNER**

Thank you to Katie, Marie, and Michele for assisting the RSVP with the Volunteer Appreciation drive-thru event. We appreciate your help!

## Advisory Council Members

President Amy Fisher

## Treasurer Marlene Sena

Dorothy Garcia

Andrea Garcia-Lansford

Greg Hallstrom

Sonyia Hartwell

Tony Johnson

Tomas Lujan

Millie Martinez

Marie Morra

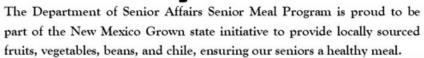
Michele Watkins

Judy Spear

Elayne Villa



## May 2023





Monday	<u>Tuesday</u>	Wednesday	<u>Thursday</u>	<u>Friday</u>
1	2	3	4	
<ul> <li>Bake Ziti w/ Spinach</li> <li>Green Beans</li> <li>Garlic Breadstick</li> <li>Diced Peaches</li> <li>1% Milk</li> </ul>	Salmon w/Garlic Butter Sauce Steamed Carrots Seasoned Orzo Banana 1% Milk	<ul> <li>Beef/Broccoli/Pepper/ Onions</li> <li>Stir Fry Vegetable</li> <li>Brown Rice</li> <li>Seasonal Fruit</li> <li>1% Milk</li> </ul>	<ul> <li>Chicken Salad</li> <li>Baked Potato Chips</li> <li>Coleslaw</li> <li>Sliced Wheat Bread</li> <li>Grapes</li> <li>1% Milk</li> </ul>	Carne Adovada: Dices Pork/Red Chile Roasted Street Corn Pinto Beans Flour Tortilla Tapioca Pudding 1% Milk
8	9	10	11	1
<ul> <li>Baked Lemon Pepper Chicken</li> <li>Brown Rice</li> <li>Seasoned Beets</li> <li>Cantaloupe</li> <li>1% Milk</li> </ul>	<ul> <li>Diced Beef/Green Chile</li> <li>Calabacitas</li> <li>Pinto Beans</li> <li>Flout Tortilla</li> <li>Pear</li> <li>1% Milk</li> </ul>	<ul> <li>Sweet and Sour Pork</li> <li>Noodles</li> <li>Oriental Blend</li> <li>Orange</li> <li>1% Milk</li> </ul>	<ul> <li>Tilapia w/Cajun Buttered Sauce</li> <li>Seasonal Potatoes</li> <li>Roasted Brussels Sprouts <ul> <li>Seasonal Fruit</li> <li>1% Milk</li> </ul> </li> </ul>	Sliced Turkey w/Gravy Cranberry Cornbread Stuffing Seasonal Vegetable Pumpkin Pudding 1% Milk
15	16	17	18	19
<ul> <li>Baked Cod w/Tarter Sauce</li> <li>Ancient Grains</li> <li>Steamed Green Peas</li> <li>Diced Peaches</li> <li>1% Milk</li> </ul>	<ul> <li>Green Chile Chicken Alfredo w/Pasta</li> <li>Normandy Blend</li> <li>Whole Grain Dinner Roll w/Margarine</li> <li>Seasonal Fruit</li> <li>1% Milk</li> </ul>	<ul> <li>Salisbury Steak w/Gravy</li> <li>Mashed Potatoes</li> <li>Seasonal Vegetables</li> <li>Fresh Seasonal Fruit</li> <li>1% Milk</li> </ul>	<ul> <li>Eggs Salad Sandwich</li> <li>Carrot Raisin Salad</li> <li>Watermelon</li> <li>Sliced Wheat Bread</li> <li>1% Milk</li> </ul>	BBQ Pulled Pork     Macaroni and Cheese     Spinach w/Diced Tomatoes & Onions     Grapes     1% Milk
22	23	24	25	20
<ul> <li>Swedish Meatballs w/Gravy</li> <li>Brown Rice</li> <li>Garlic Brussel Sprout</li> <li>Blueberries</li> <li>1% Milk</li> </ul>	<ul> <li>Baked Garlic Tilapia</li> <li>Mashed Sweet Potatoes</li> <li>Seasoned Vegetables</li> <li>Yogurt</li> <li>1% Milk</li> </ul>	<ul> <li>Bean/Cheese Burrito</li> <li>Diced Potatoes w/ Onions</li> <li>Spinach</li> <li>Applesauce</li> <li>1% Milk</li> </ul>	<ul> <li>Chicken Tetrazzini</li> <li>Green Peas</li> <li>Garlic Breadstick</li> <li>Mixed Fruit</li> <li>1% Milk</li> </ul>	Roast Beef/Sliced     Cheese/Hoagie     Lettuce/Tomatoes     Potato Salad     Watermelon     1% Milk
29	30	31	1	2
• CLOSED	Baked Potato Broccoli/ Cheese/Sour Cream     Fajita Blend Vegetables     Garlic Mushrooms     Granola Bar     1% Milk	◆ Soft Tacos Beef/ Cheese ◆ Pinto Beans/Green Chile/Onion ◆ Warm Sliced Apples ◆ Lettuce/Tomatoes ◆ Flour Tortilla/Salas ◆ 1% Milk	<ul> <li>Cheese Omelet</li> <li>Hash Browns</li> <li>Spinach</li> <li>Pineapple</li> <li>1% Milk</li> </ul>	Greek Pasta Salad:     Diced Ham     Creamy Cucumber/     Red Onion Salad     Wheat Crackers     Strawberries     1% Milk